

# Native Swedish - Technical Helpdesk Support

Contributed by Team Scandi-jobs.com

This Company is looking for motivated Swedish speaking people who are focused on customer satisfaction and posses good technical skills. Are you the person we are looking for? Do not wait any longer and apply for this function!

Our

client is an international IT-company located near Amsterdam. They are leading companies and institutions all over the world - from fields as diverse as financial services, government, transport, telecommunication, commerce and industry. Due to new clients, they continue grow, and hope to welcome you as one of the team members.

Responsibilities:

As

a Helpdesk Agent providing telephone support, you will handle calls in Swedish. The questions vary considerably among end users, who use various lines of business commercial and proprietary applications. Put briefly, you will troubleshoot, diagnose and correct technical faults, using your technical and diplomatic skills, and guide the caller through the necessary steps to restore functionality.

Requirements:

- Enthusiastic and flexible person
- Problem-solving mindset
- No problem with working in shifts
- Excellent communication skills
- Good knowledge of English
- Knowledge of German is a plus
- Considerable familiarity with Lotus Notes and Windows
- Team-oriented focus

What's in it for you?

- A competitive salary and bonus
- Training and personal development
- Good stimulating work environment
- Travel allowance
- Collective insurance
- Minimum 25 days annual leave per year
- 8% holiday money
- Career possibilities
- Sickness pay

Do you think you are the right person, please do not hesitate to contact and send your